

June 2017

Terms of warranty for products from Esselte Leitz GmbH & Co KG

Warranty period 5 years



The following conditions, which describe the requirements and the extent of our warranty service, do not affect your legal rights, especially the seller's warranty obligation caused by the sales contract with the end consumer. These warranty conditions are valid for all the enclosed mentioned products, worldwide bought, of the company Esselte Leitz GmbH & Co KG.

1. Warranty period and start of the warranty

The warranty starts with date of purchase and lasts for 5 years.

Benefits that we render due to this warranty do not effect an extension of the warranty time.

2. Content and extent of the warranty

Product defects that are due to material or production faults will be eliminated by the choice of Esselte Leitz GmbH & Co KG through either repair or replacement delivery (if necessary against an equivalent product, having the same or comparable quality).

In case of a replacement delivery the belongings of the replaced product will be transferred to Esselte Leitz GmbH & Co KG. The warranty does not allow any claims for compensation beyond towards Esselte Leitz GmbH & Co KG.

3. Conditions and use of the warranty

The warranty service will just be rendered by presenting the original invoice / purchase receipt or a copy of it.

It is a "bring in warranty" (customer bears the postage costs for the consignment).

For an optimum execution and to avoid extra costs it is mandatory to contact our customer service in advance by phone or in written form.

Product faults have to be complained immediately after detection and within the warranty time at the dealer, where the product has been purchased. Alternatively, demands out of this warranty can be made on Esselte Leitz GmbH & Co KG at the following contact details:

Esselte Leitz GmbH & Co KG
Customer Service
Siemensstraße 64
D- 70469 Stuttgart
Tel. +49 (0) 711/8103-0
Email: germanyinfo@esselte.com

4. Limitation of the warranty

The 5-year warranty is limited for lever arch files and ringbinders on the mechanics.

The warranty is not valid in case of faults, that are causally reduced to:

- a) Incorrect installation e.g. inobservance of the valid safety regulations respectively the enclosed user manual;
- b) Improper use as well as incorrect operation or treatment of the product e.g. not using Leitz/Rapid/Petrus staples or use of wrong kind of staples for staplers/ stapling pliers; the punching of e.g. clips/foils etc. with the hole punches;
- c) External influences e.g. transportation damages, which are not covered by us;
- d) Executed repairs or changes on a product, which have not been executed from Esselte Leitz GmbH & Co KG or an authorized customer service;
- e) Non-observance of the care and cleaning work according to manual, e.g. no or not enough oiling/greasing of the punching stamps of the hole punches.

Item number	Title	Warranty in years
10030069	Leitz 180° re:cycle Lever Arch File	5
10040069	Leitz 180° re:cycle Lever Arch File	5
10050001	Leitz 180° WOW Laminated Lever Arch File	5
10050023	Leitz 180° WOW Laminated Lever Arch File	5
10050036	Leitz 180° WOW Laminated Lever Arch File	5
10050044	Leitz 180° WOW Laminated Lever Arch File	5
10050051	Leitz 180° WOW Laminated Lever Arch File	5
10050062	Leitz 180° WOW Laminated Lever Arch File	5
10050064	Leitz 180° WOW Laminated Lever Arch File	5
10051099	Leitz 180° WOW Laminated Lever Arch File	5
10060001	Leitz 180° WOW Laminated Lever Arch File	5
10060023	Leitz 180° WOW Laminated Lever Arch File	5
10060036	Leitz 180° WOW Laminated Lever Arch File	5
10060044	Leitz 180° WOW Laminated Lever Arch File	5
10060051	Leitz 180° WOW Laminated Lever Arch File	5
10060062	Leitz 180° WOW Laminated Lever Arch File	5
10060064	Leitz 180° WOW Laminated Lever Arch File	5
10061099	Leitz 180° WOW Laminated Lever Arch File	5
10101001	Leitz 180° Lever Arch File Plastic	5
10101015	Leitz 180° Lever Arch File Plastic	5
10101025	Leitz 180° Lever Arch File Plastic	5
10101030	Leitz 180° Lever Arch File Plastic	5
10101035	Plastic Lever Arch File	5
10101050	Leitz 180° Lever Arch File Plastic	5
10101055	Leitz 180° Lever Arch File Plastic	5
10101095	Plastic Lever Arch File	5
10105001	Leitz 180° Lever Arch File Plastic	5
10105015	Leitz 180° Lever Arch File Plastic	5
10105025	Leitz 180° Lever Arch File Plastic	5
10105035	Leitz 180° Lever Arch File Plastic	5
10105045	Leitz 180° Lever Arch File Plastic	5
10105052	Leitz 180° Lever Arch File Plastic	5
10105055	Leitz 180° Lever Arch File Plastic	5
10105068	Leitz 180° Lever Arch File Plastic	5
10105095	Leitz 180° Lever Arch File Plastic	5
10151001	Leitz 180° Lever Arch File Plastic	5
10151015	Leitz 180° Lever Arch File Plastic	5
10151025	Leitz 180° Lever Arch File Plastic	5
10151035	Leitz 180° Lever Arch File Plastic	5
10151055	Leitz 180° Lever Arch File Plastic	5
10151095	Leitz 180° Lever Arch File Plastic	5
10155001	Leitz 180° Lever Arch File Plastic	5
10155015	Leitz 180° Lever Arch File Plastic	5
10155025	Leitz 180° Lever Arch File Plastic	5
10155035	Leitz 180° Lever Arch File Plastic	5
10155045	Leitz 180° Lever Arch File Plastic	5
10155052	Leitz 180° Lever Arch File Plastic	5
10155055	Leitz 180° Lever Arch File Plastic	5
10155068	Leitz 180° Lever Arch File Plastic	5
10155095	Leitz 180° Lever Arch File Plastic	5
10184032	Rapid Fashion Stapler Baby-Ray	5

10184050	Fashion Desktop Stapler Baby-Ray Display	5
10264031	Rapid Retro Classic Heavyduty Stapler HD9	5
10290517	Rapid Classic Longarm Stapler HD12/12"	5
10300218	Rapid Classic Longarm Stapler HD12/16"	5
10505035	Leitz 180° Lever Arch File Classic Marbled	5
10510601	Rapid Classic Stapling Pliers K1	5
10510602	Rapid Classic Stapling Pliers K1	5
10510629	Rapid Classic Stapling Pliers K1	5
10520501	Rapid Classic Stapling Pliers K1 Textile	5
10538705	Rapid Retro Classic Stapling Pliers S51	5
10540301	Rapid Classic Heavy Duty Stapling Pliers HD31	5
10540310	Rapid Classic Heavy Duty Stapling Pliers HD31	5
10805085	Leitz 180° Lever Arch File Classic Marbled	5
11060023	Leitz 180° Active WOW Lever Arch File	5
11060036	Leitz 180° Active WOW Lever Arch File	5
11060044	Leitz 180° Active WOW Lever Arch File	5
11060051	Leitz 180° Active WOW Lever Arch File	5
11060062	Leitz 180° Active WOW Lever Arch File	5
11060064	Leitz 180° Active WOW Lever Arch File	5
11060099	Leitz 180° Active WOW Lever Arch File	5
11070023	Leitz 180° Active WOW Lever Arch File	5
11070036	Leitz 180° Active WOW Lever Arch File	5
11070044	Leitz 180° Active WOW Lever Arch File	5
11070051	Leitz 180° Active WOW Lever Arch File	5
11070062	Leitz 180° Active WOW Lever Arch File	5
11070064	Leitz 180° Active WOW Lever Arch File	5
11070099	Leitz 180° Active WOW Lever Arch File	5
11080004	Leitz 180° Active Style Lever Arch File	5
11080028	Leitz 180° Active Style Lever Arch File	5
11080053	Leitz 180° Active Style Lever Arch File	5
11080069	Leitz 180° Active Style Lever Arch File	5
11080094	Leitz 180° Active Style Lever Arch File	5
11080099	Leitz 180° Active Style Lever Arch File	5
11090004	Leitz 180° Active Style Lever Arch File	5
11090028	Leitz 180° Active Style Lever Arch File	5
11090053	Leitz 180° Active Style Lever Arch File	5
11090069	Leitz 180° Active Style Lever Arch File	5
11090094	Leitz 180° Active Style Lever Arch File	5
11090099	Leitz 180° Active Style Lever Arch File	5
11120095	Leitz 180° Solid Lever Arch File	5
11160022	Leitz 180° Active Urban Chic Lever Arch File	5
11160024	Leitz 180° Active Urban Chic Lever Arch File	5
11160030	Leitz 180° Active Urban Chic Lever Arch File	5
11160065	Leitz 180° Active Urban Chic Lever Arch File	5
11160089	Leitz 180° Active Urban Chic Lever Arch File	5
11160099	Leitz 180° Active Urban Chic Lever Arch File	5
11170022	Leitz 180° Active Urban Chic Lever Arch File	5
11170024	Leitz 180° Active Urban Chic Lever Arch File	5
11170030	Leitz 180° Active Urban Chic Lever Arch File	5
11170065	Leitz 180° Active Urban Chic Lever Arch File	5
11170089	Leitz 180° Active Urban Chic Lever Arch File	5
11170099	Leitz 180° Active Urban Chic Lever Arch File	5

20597801	Rapid Supreme Powerful Hole Punch SC40	5
20679830	Rapid Fashion StandUp Stapler Ultimate NXT	5
20679831	Rapid Fashion StandUp Stapler Ultimate NXT	5
20679850	Rapid Fashion StandUp Stapler Ultimate NXT	5
20922601	Rapid Fashion Heavy Duty Hole Punch HDC65	5
20922603	Rapid Fashion Heavy Duty Hole Punch HDC65	5
20922801	Rapid Fashion Four Hole Punch FC20/4	5
21080815	Rapid Fashion Heavy Duty Stapler HD110	5
21080816	Rapid Fashion Heavy Duty Stapler HD110	5
21162804	EC10 X Ray	5
21162901	Economy Desktop Hole Punch EC20	5
21281405	Rapid Fashion Heavy Duty Stapler HD70	5
21281406	Rapid Fashion Heavy Duty Stapler HD70	5
21281412	Rapid Fashion Heavy Duty Stapler HD70	5
21698301	Rapid DUAX Heavy Duty Stapler	5
21820801	Rapid Fashion Fullstrip Metal Stapler FM22	5
21820802	Rapid Fashion Fullstrip Metal Stapler FM22	5
21821701	Rapid Fashion Halfstrip Metal Stapler FM20	5
21821702	Rapid Fashion Halfstrip Metal Stapler FM20	5
21821712	Rapid Fashion Halfstrip Metal Stapler FM20	5
21835301	Rapid Fashion Compact Metal Hole Punch FMC10	5
21835312	Rapid Fashion Compact Metal Hole Punch FMC10	5
21835401	Rapid Small Metal Hole Punch FMC20	5
21835402	Rapid Small Metal Hole Punch FMC20	5
21835501	Rapid Fashion Strong Metal Office Hole Punch FMC25+	5
21835502	Rapid Fashion Strong Metal Office Hole Punch FMC25+	5
21835601	Rapid Fashion Powerful Metal Hole Punch FMC40	5
21835602	Rapid Fashion Powerful Metal Hole Punch FMC40	5
23000600	Rapid Supreme Heavy Duty Hole Punch HDC150/2-hole	5
23223100	Rapid Supreme Heavy Duty Hole Punch HDC150/4-hole	5
23256400	Rapid Fashion Office Hole Punch FC20	5
23256401	Rapid Fashion Office Hole Punch FC20	5
23256402	Rapid Fashion Office Hole Punch FC20	5
23256500	Rapid Fashion Stapler F30	5
23256501	Rapid Fashion Stapler F30	5
23256502	Rapid Fashion Stapler F30	5
23305700	Rapid Retro Classic Fullstrip Stapler K2	5
23633700	Rapid Fashion Heavy Duty Stapler HD210	5
23638501	Rapid Fashion Compact Hole Punch FC10	5
23639401	Rapid Fashion Strong Hole Punch FC30	5
23639402	Rapid Fashion Strong Hole Punch FC30	5
23639403	Rapid Fashion Strong Hole Punch FC30	5
23722200	Rapid Fashion Stapler F30	5
23722201	Rapid Fashion Stapler F30	5
23722202	Fashion Desktop Stapler F30	5
23810501	Rapid Fashion Stapler F16	5
23810502	Rapid Fashion Stapler F16	5
23810503	Rapid Fashion Stapler F16	5
23810802	Rapid Fashion Stapler F16	5
23811101	Rapid Fashion Stapler F18	5
23811102	Rapid Fashion Stapler F18	5
23811103	Rapid Fashion Stapler F18	5

23888200	Rapid Classic Fullstrip Stapler K45	5
24127301	Rapid Supreme Press Less Hole Punch SP30	5
24127302	Rapid Supreme Press Less Hole Punch SP30	5
24139501	Rapid Supreme Fullstrip StandUp Stapler S1	5
24141101	Rapid Supreme Fullstrip Stapler S17	5
24141102	Rapid Supreme Fullstrip Stapler S17	5
24142801	Rapid Supreme Halfstrip Stapler S27	5
24142802	Rapid Supreme Halfstrip Stapler S27	5
24146201	Rapid Supreme Fullstrip Stapler S30	5
24146202	Rapid Supreme Fullstrip Stapler S30	5
24146211	Rapid Supreme Fullstrip Stapler S30	5
24148401	Rapid Supreme Halfstrip Stapler S50	5
24148402	Rapid Supreme Halfstrip Stapler S50	5
24148412	Rapid Supreme Halfstrip Stapler S50	5
24184012	Rapid Supreme Stapler Freeze	5
24184015	Rapid Supreme Stapler Freeze	5
24184016	Rapid Supreme Stapler Freeze	5
24509000	Rapid Fashion Eco StandUp Stapler	5
24812301	Rapid Fashion Eco Fullstrip Stapler	5
24812701	Rapid Fashion Eco Halfstrip Stapler	5
24845300	Rapid Eco Office Hole Punch	5
24845401	Rapid Supreme Press Less Hole Punch SP20	5
24845701	Rapid Supreme Press Less Four Hole Punch SP34	5
24846201	Rapid Fashion Eco Mini Stapler	5
25202001	Rapid Supreme Stapler S60	5
31069426	Rapid Combi 80-300 Eyeletter	5
42250001	Leitz 180° Presentation Lever Arch File	5
42260001	Leitz 180° Presentation Lever Arch File	5
5000250	Rapid Classic Stapling Pliers K1 Platinum	5
5000251	Rapid Classic Stapling Pliers K1 Platinum	5
5000264	Rapid Mini Stapler F5	5
5000265	Rapid Mini Stapler F5	5
5000266	Rapid Mini Stapler F5	5
5000267	Rapid Mini Stapler F5 and Punch Set	5
5000268	Rapid Small Halfstrip Stapler F6	5
5000269	Rapid Small Halfstrip Stapler F6	5
5000270	Rapid Small Halfstrip Stapler F6	5
5000271	Rapid Small Halfstrip Stapler F6	5
5000272	Rapid Small Fullstrip Stapler F8	5
5000273	Rapid Desktop Metal Halfstrip Stapler FM12	5
5000274	Rapid Desktop Metal Halfstrip Stapler FM12	5
5000275	Rapid Desktop Metal Halfstrip Stapler FM12	5
5000276	Rapid Desktop Metal Halfstrip Stapler FM12	5
5000277	Rapid Desktop Metal Halfstrip Stapler FM12	5
5000278	Rapid Desktop Metal Fullstrip Stapler FM14	5
5000279	Rapid Desktop Metal Fullstrip Stapler FM14	5
5000280	Rapid Desktop Metal Fullstrip Stapler FM14	5
5000281	Rapid Desktop Metal Fullstrip Stapler FM14	5
5000282	Rapid Desktop Metal Fullstrip Stapler FM14	5
5000283	Rapid Fashion Strong Metal Office Hole Punch FMC25+	5
5000285	Rapid Fashion Strong Metal Office Hole Punch FMC25+	5
5000286	Rapid Large Metal Hole Punch FMC40	5

5000287	Rapid Fixativ Stapling Pliers F1	5
5000288	Rapid Fixativ Stapling Pliers F1	5
5000289	Rapid Fixativ Stapling Pliers F11	5
5000290	Rapid Fixativ Stapling Pliers F11	5
5000291	Rapid Fixativ Stapling Pliers F19	5
5000292	Rapid Fixativ Stapling Pliers F84	5
5000293	Rapid Fixativ Stapling Pliers F84	5
5000302	Rapid Mini Stapler F5 and Punch Set	5
5000303	Rapid Small Halfstrip Stapler F6 Valuepack	5
5000304	Rapid Small Metal Hole Punch FMC20	5
5000305	Rapid Small Metal Hole Punch FMC20	5
5000352	Rapid ECO Standard Halfstrip Stapler	5
5000354	Rapid Fashion Stapler F30	5
5000355	Rapid Fashion Stapler F30	5
5000356	Rapid Fashion Stapler F30	5
5000357	Rapid Fashion Stapler F30	5
5000358	Rapid Fashion Stapler F30	5
5000359	Rapid Fashion Strong Hole Punch FC30	5
5000360	Rapid Fashion Strong Hole Punch FC30	5
5000361	Rapid Fashion Strong Hole Punch FC30	5
5000362	Rapid Fashion Strong Hole Punch FC30	5
5000363	Rapid Fashion Strong Hole Punch FC30	5
5000370	Rapid Mini Stapler F5 and Punch Set	5
5000371	Rapid Mini Stapler F5 and Punch Set	5
5000372	Rapid Mini Stapler F5 and Punch Set	5
5000467	Rapid Desktop Flat Clinch Halfstrip Stapler F30	5
5000490	Rapid Retro Classic Stapling Pliers K1	5
5000491	Rapid Retro Classic Stapling Pliers K1	5
5000492	Rapid Retro Classic Stapling Pliers K1	5
5000493	Rapid Retro Classic Stapling Pliers K1	5
5000494	Rapid Retro Classic Stapling Pliers K1	5
5000495	Rapid Retro Classic Stapling Pliers K1	5
5000496	Rapid Retro Classic Stapling Pliers K1	5
5000497	Rapid Retro Classic Stapling Pliers K1	5
5000498	Rapid Retro Classic Stapling Pliers K1	5
5000499	Rapid Retro Classic Stapling Pliers K1	5
5000500	Rapid Retro Classic Fullstrip Stapler K2	5
5000501	Rapid Retro Classic Fullstrip Stapler K2	5
5000502	Rapid Retro Classic Fullstrip Stapler K2	5
5000503	Rapid Retro Classic Fullstrip Stapler K2	5
5000504	Rapid Retro Classic Heavyduty Stapler HD9	5
5000505	Rapid Retro Classic Heavyduty Stapler HD9	5
5000506	Rapid Retro Classic Heavyduty Stapler HD9	5
5000507	Rapid Retro Classic Heavyduty Stapler HD9	5
5000537	Rapid Supreme Fullstrip Stapler S17	5
5000538	Rapid Supreme Fullstrip Stapler S17	5
5000539	Rapid Supreme Fullstrip Stapler S17	5
5000540	Rapid Supreme Halfstrip Stapler S27	5
5000541	Rapid Supreme Halfstrip Stapler S27	5
5000542	Rapid Supreme Halfstrip Stapler S27	5
5000543	Rapid Supreme Halfstrip Stapler S50	5
5000544	Rapid Supreme Halfstrip Stapler S50	5

5000545	Rapid Supreme Halfstrip Stapler S50	5
5000546	Rapid Supreme Omnipress Fullstrip Stapler SO30	5
5000547	Rapid Supreme Omnipress Fullstrip Stapler SO30	5
5000548	Rapid Supreme Omnipress Fullstrip Stapler SO30	5
5000549	Rapid Supreme Omnipress Compact Stapler SO30c	5
5000550	Rapid Supreme Omnipress Compact Stapler SO30c	5
5000551	Rapid Supreme Omnipress Compact Stapler SO30c	5
5000552	Rapid Supreme Omnipress Fullstrip Stapler SO60	5
5000553	Rapid Supreme Omnipress Fullstrip Stapler SO60	5
5000554	Rapid Supreme Omnipress Fullstrip Stapler SO60	5