

June 2017

Terms of warranty for products from Esselte Leitz GmbH & Co KG

Warranty period 2 years



The following conditions, which describe the requirements and the extent of our warranty service, do not affect your legal rights, especially the seller's warranty obligation caused by the sales contract with the end consumer. These warranty conditions are valid for all the enclosed mentioned products, worldwide bought, of the company Esselte Leitz GmbH & Co KG.

1. Warranty period and start of the warranty

The warranty starts with date of purchase and lasts for 2 years.

Benefits that we render due to this warranty do not effect an extension of the warranty time.

2. Content and extent of the warranty

Product defects that are due to material or production faults will be eliminated by the choice of Esselte Leitz GmbH & Co KG through either repair or replacement delivery (if necessary against an equivalent product, having the same or comparable quality).

In case of a replacement delivery the belongings of the replaced product will be transferred to Esselte Leitz GmbH & Co KG. The warranty does not allow any claims for compensation beyond towards Esselte Leitz GmbH & Co KG.

3. Conditions and use of the warranty

The warranty service will just be rendered by presenting the original invoice / purchase receipt or a copy of it.

It is a "bring in warranty" (customer bears the postage costs for the consignment).

For an optimum execution and to avoid extra costs it is mandatory to contact our customer service in advance by phone or in written form.

Product faults have to be complained immediately after detection and within the warranty time at the dealer, where the product has been purchased. Alternatively, demands out of this warranty can be made on Esselte Leitz GmbH & Co KG at the following contact details:

Esselte Leitz GmbH & Co KG
Customer Service
Siemensstraße 64
D- 70469 Stuttgart
Tel. +49 (0) 711/8103-0
Email: germanyinfo@esselte.com

4. Limitation of the warranty

The warranty is not valid in case of faults, that are causally reduced to:

- a) Incorrect installation e.g. inobservance of the valid safety regulations respectively the enclosed user manual
- b) Improper use as well as incorrect operation or treatment of the product e.g. not using Leitz/Rapid/Petrus staples or use of wrong kind of staples for staplers/ stapling pliers; the punching of e.g. clips/foils etc. with the hole punches; the insert of extraneous materials in the lamination machines instead of the common lamination foil;
- c) External influences e.g. transportation damages, which are not covered by us;
- d) Executed repairs or changes on a product, which have not been executed from Esselte Leitz GmbH & Co KG or an authorized customer service;
- e) Non-observance of the care and cleaning work according to manual, e.g. no or not enough oiling/greasing of the punching stamps of the hole punches or missing or insufficient cleaning of the rolls of the lamination machines by means of cleaning cartons.

Item number	Title	Warranty in years
10833221	Rapid R2/100E Steel Insert Stapler Head	2
10833222	Rapid R2/100E Steel Insert Stapler Head	2
10841512	Rapid R2/105E Steel Insert Stapler Head	2
10842312	Rapid R2/106E Steel Insert Stapler Head	2
10843112	Rapid R252/106E Insert Head for Ring Staples	2
10851401	Rapid Foot Pedal 100E/101E	2
10880302	Rapid Foot Pedal 105E/5050e/5080e	2
10880311	Rapid Foot Pedal 106E	2
108811	Rapid Multi base 105E	2
108829	Rapid Saddle runner (Rail) 106E	2
17824412	Rapid Narrow table 106E	2
18638	Xyron Creative Station	2
20598000	Rapid Economy Longarm Stapler E15/12"	2
20993210	Rapid Supreme Electric Stapler R5050e	2
20993214	Rapid Supreme Electric Stapler R5050e	2
20993410	Rapid Supreme Electric Stapler R5080e	2
20993411	Rapid Supreme Electric Stapler R5080e	2
23276100	Economy Desktop Stapler T1	2
5000294	Rapid Fixativ Mobile Electric Stapler 10BX	2
5000295	Rapid Fixativ Mobile Electric Stapler 10BX	2
62280001	Leitz Complete Charging Desk Stand	2
623667	Punch HP30	2
623668	Punch HP40	2
623675	Punch HP20	2
63070095	Leitz Complete USB Travel Wall Charger and Power Bank 3000	2
65190095	Leitz Complete Portable Conference Bluetooth HD Speaker	2
70011000	Leitz Icon Smart Wireless Label Printer	2
72510084	Leitz iLAM Office Laminator A4	2
72511084	Leitz iLAM Office Laminator A4	2
72530084	Leitz iLAM Office Laminator A3	2
72531084	Leitz iLAM Office Laminator A3	2
73660024	Leitz iLAM Home Laminator A4	2
73660065	Leitz iLAM Home Laminator A4	2
73660080	Leitz iLAM Home Laminator A4	2
73661024	Leitz iLAM Home Laminator A4	2
73661065	Leitz iLAM Home Laminator A4	2
73661080	Leitz iLAM Home Laminator A4	2
73680023	Leitz iLAM Home Office Laminator A4	2
73680036	Leitz iLAM Home Office Laminator A4	2
73680064	Leitz iLAM Home Office Laminator A4	2
73680089	Leitz iLAM Home Office Laminator A4	2
73681023	Leitz iLAM Home Office Laminator A4	2
73681036	Leitz iLAM Home Office Laminator A4	2
73681064	Leitz iLAM Home Office Laminator A4	2
73681089	Leitz iLAM Home Office Laminator A4	2
74400089	Leitz iLAM Home Office Laminator A3	2
74401089	Leitz iLAM Home Office Laminator A3	2
75180084	Leitz iLAM Office Pro Laminator A3	2
75181084	Leitz iLAM Office Pro Laminator A3	2