

June 2017

Terms of warranty for products from Esselte Leitz GmbH & Co KG

Warranty period 10 years



The following conditions, which describe the requirements and the extent of our warranty service, do not affect your legal rights, especially the seller's warranty obligation caused by the sales contract with the end consumer. These warranty conditions are valid for all the enclosed mentioned products, worldwide bought, of the company Esselte Leitz GmbH & Co KG.

1. Warranty period and start of the warranty

The warranty starts with date of purchase and lasts for 10 years.

Benefits that we render due to this warranty do not effect an extension of the warranty time.

2. Content and extent of the warranty

Product defects that are due to material or production faults will be eliminated by the choice of Esselte Leitz GmbH & Co KG through either repair or replacement delivery (if necessary against an equivalent product, having the same or comparable quality).

In case of a replacement delivery the belongings of the replaced product will be transferred to Esselte Leitz GmbH & Co KG. The warranty does not allow any claims for compensation beyond towards Esselte Leitz GmbH & Co KG.

3. Conditions and use of the warranty

The warranty service will just be rendered by presenting the original invoice / purchase receipt or a copy of it.

It is a "bring in warranty" (customer bears the postage costs for the consignment).

For an optimum execution and to avoid extra costs it is mandatory to contact our customer service in advance by phone or in written form.

Product faults have to be complained immediately after detection and within the warranty time at the dealer, where the product has been purchased. Alternatively, demands out of this warranty can be made on Esselte Leitz GmbH & Co KG at the following contact details:

Esselte Leitz GmbH & Co KG
Customer Service
Siemensstraße 64
D- 70469 Stuttgart
Tel. +49 (0) 711/8103-0
Email: germanyinfo@esselte.com

4. Limitation of the warranty

The punching pipes of the perforator 5182 are excluded from the 10- year warranty.

The warranty is not valid in case of faults, that are causally reduced to:

- a) Incorrect installation e.g. inobservance of the valid safety regulations respectively the enclosed user manual
- b) Improper use as well as incorrect operation or treatment of the product e.g. not using Leitz/Rapid/Petrus staples or use of wrong kind of staples for staplers/ stapling pliers; the punching of e.g. clips/foils etc. with the hole punches;
- c) External influences e.g. transportation damages, which are not covered by us;
- d) Executed repairs or changes on a product, which have not been executed from Esselte Leitz GmbH & Co KG or an authorized customer service;
- e) Non-observance of the care and cleaning work according to manual, e.g. no or not enough oiling/greasing of the punching stamps of the hole punches.

Item number	Title	Warranty in years
50050025	Leitz New NeXXt Office Hole Punch	10
50050035	Leitz New NeXXt Office Hole Punch	10
50050095	Leitz New NeXXt Office Hole Punch	10
50060004	Leitz New NeXXt Style Metal Office Hole Punch	10
50060028	Leitz New NeXXt Style Metal Office Hole Punch	10
50060053	Leitz New NeXXt Style Metal Office Hole Punch	10
50060069	Leitz New NeXXt Style Metal Office Hole Punch	10
50060094	Leitz New NeXXt Style Metal Office Hole Punch	10
50066004	Leitz New NeXXt Style Metal Office Hole Punch	10
50066028	Leitz New NeXXt Style Metal Office Hole Punch	10
50066053	Leitz New NeXXt Style Metal Office Hole Punch	10
50066069	Leitz New NeXXt Style Metal Office Hole Punch	10
50066094	Leitz New NeXXt Style Metal Office Hole Punch	10
50080020	Leitz New NeXXt Metal Office Hole Punch	10
50080025	Leitz New NeXXt Metal Office Hole Punch	10
50080030	Leitz New NeXXt Metal Office Hole Punch	10
50080035	Leitz New NeXXt Metal Office Hole Punch	10
50080050	Leitz New NeXXt Metal Office Hole Punch	10
50080095	Leitz New NeXXt Metal Office Hole Punch	10
50081001	Leitz New NeXXt Metal Office Hole Punch	10
50081023	Leitz New NeXXt WOW Metal Office Hole Punch	10
50081036	Leitz New NeXXt WOW Metal Office Hole Punch	10
50081044	Leitz New NeXXt WOW Metal Office Hole Punch	10
50081051	Leitz New NeXXt WOW Metal Office Hole Punch	10
50081062	Leitz New NeXXt WOW Metal Office Hole Punch	10
50081064	Leitz New NeXXt WOW Metal Office Hole Punch	10
50082001	Leitz New NeXXt WOW Metal Office Hole Punch	10
50082023	Leitz New NeXXt WOW Metal Office Hole Punch	10
50082036	Leitz New NeXXt WOW Metal Office Hole Punch	10
50082044	Leitz New NeXXt WOW Metal Office Hole Punch	10
50082051	Leitz New NeXXt WOW Metal Office Hole Punch	10
50082062	Leitz New NeXXt WOW Metal Office Hole Punch	10
50082064	Leitz New NeXXt WOW Metal Office Hole Punch	10
50082099	Leitz New NeXXt WOW Metal Office Hole Punch	10
50120185	Leitz 4-Hole Punch	10
50220185	Leitz 4-Hole Punch	10
50380035	Leitz New NeXXt Small Office Hole Punch	10
50380095	Leitz New NeXXt Small Office Hole Punch	10
50601001	Leitz New NeXXt WOW Mini Hole Punch	10
50601023	Leitz New NeXXt WOW Mini Hole Punch	10
50601036	Leitz New NeXXt WOW Mini Hole Punch	10
50601044	Leitz New NeXXt WOW Mini Hole Punch	10
50601051	Leitz New NeXXt WOW Mini Hole Punch	10
50601062	Leitz New NeXXt WOW Mini Hole Punch	10
50601064	Leitz New NeXXt WOW Mini Hole Punch	10
50602023	Leitz New NeXXt WOW Mini Hole Punch	10
50602036	Leitz New NeXXt WOW Mini Hole Punch	10
50602044	Leitz New NeXXt WOW Mini Hole Punch	10
50602051	Leitz New NeXXt WOW Mini Hole Punch	10
50602062	Leitz New NeXXt WOW Mini Hole Punch	10
50602064	Leitz New NeXXt WOW Mini Hole Punch	10

51140184	Leitz AKTO Variable Multi Hole Punch	10
51320185	Leitz 4-Hole Punch	10
51380025	Leitz New NeXXt Strong Metal Office Punch	10
51380035	Leitz New NeXXt Strong Metal Office Punch	10
51380095	Leitz New NeXXt Strong Metal Office Punch	10
51800025	Leitz Heavy Duty Hole Punch	10
51800084	Leitz Heavy Duty Hole Punch	10
51800095	Leitz Heavy Duty Hole Punch	10
51820184	Leitz Super Hole Punch	10
53192001	Leitz WOW Titanium Office Scissors	10
53192023	Leitz WOW Titanium Office Scissors	10
53192036	Leitz WOW Titanium Office Scissors	10
53192044	Leitz WOW Titanium Office Scissors	10
53192051	Leitz WOW Titanium Office Scissors	10
53192062	Leitz WOW Titanium Office Scissors	10
53192064	Leitz WOW Titanium Office Scissors	10
53192099	Leitz WOW Titanium Office Scissors	10
53193099	Leitz WOW Titanium Office Scissors	10
54156025	Leitz Titanium Quality Scissors	10
54156035	Leitz Titanium Quality Scissors	10
54156095	Leitz Titanium Quality Scissors	10
54166025	Leitz Titanium Quality Scissors	10
54166035	Leitz Titanium Quality Scissors	10
54166095	Leitz Titanium Quality Scissors	10
54176025	Leitz Titanium Quality Scissors	10
54176035	Leitz Titanium Quality Scissors	10
54176095	Leitz Titanium Quality Scissors	10
54186025	Leitz Titanium Quality Scissors	10
54186035	Leitz Titanium Quality Scissors	10
54186095	Leitz Titanium Quality Scissors	10
54196095	Leitz Titanium Non Stick Quality Scissors	10
54206095	Leitz Titanium Non Stick Quality Scissors	10
55020020	Leitz New NeXXt Metal Office Stapler	10
55020025	Leitz New NeXXt Metal Office Stapler	10
55020030	Leitz New NeXXt Metal Office Stapler	10
55020035	Leitz New NeXXt Metal Office Stapler	10
55020050	Leitz New NeXXt Metal Office Stapler	10
55020095	Leitz New NeXXt Metal Office Stapler	10
55021001	Leitz New NeXXt Metal Office Stapler	10
55021023	Leitz New NeXXt WOW Metal Office Stapler	10
55021036	Leitz New NeXXt WOW Metal Office Stapler	10
55021044	Leitz New NeXXt WOW Metal Office Stapler	10
55021051	Leitz New NeXXt WOW Metal Office Stapler	10
55021062	Leitz New NeXXt WOW Metal Office Stapler	10
55021064	Leitz New NeXXt WOW Metal Office Stapler	10
55022001	Leitz New NeXXt WOW Metal Office Stapler	10
55022023	Leitz New NeXXt WOW Metal Office Stapler	10
55022036	Leitz New NeXXt WOW Metal Office Stapler	10
55022044	Leitz New NeXXt WOW Metal Office Stapler	10
55022051	Leitz New NeXXt WOW Metal Office Stapler	10
55022062	Leitz New NeXXt WOW Metal Office Stapler	10
55022064	Leitz New NeXXt WOW Metal Office Stapler	10

55040035	Leitz New NeXXt Strong Metal Fullstrip Stapler	10
55040095	Leitz New NeXXt Strong Metal Fullstrip Stapler	10
55050035	Leitz New NeXXt Metal Flat Clinch Office Stapler	10
55050095	Leitz New NeXXt Metal Flat Clinch Office Stapler	10
55230035	Leitz New NeXXt Strong Metal Flat Clinch Stapler	10
55230095	Leitz New NeXXt Strong Metal Flat Clinch Stapler	10
55281001	Leitz New NeXXt WOW Metal Mini Stapler	10
55281023	Leitz New NeXXt WOW Metal Mini Stapler	10
55281036	Leitz New NeXXt WOW Metal Mini Stapler	10
55281044	Leitz New NeXXt WOW Metal Mini Stapler	10
55281051	Leitz New NeXXt WOW Metal Mini Stapler	10
55281062	Leitz New NeXXt WOW Metal Mini Stapler	10
55281064	Leitz New NeXXt WOW Metal Mini Stapler	10
55282023	Leitz New NeXXt WOW Metal Mini Stapler	10
55282036	Leitz New NeXXt WOW Metal Mini Stapler	10
55282044	Leitz New NeXXt WOW Metal Mini Stapler	10
55282051	Leitz New NeXXt WOW Metal Mini Stapler	10
55282062	Leitz New NeXXt WOW Metal Mini Stapler	10
55282064	Leitz New NeXXt WOW Metal Mini Stapler	10
55312001	Leitz WOW Stapling Pliers, Back Loader	10
55312023	Leitz WOW Stapling Pliers, Back Loader	10
55312036	Leitz WOW Stapling Pliers, Back Loader	10
55312044	Leitz WOW Stapling Pliers, Back Loader	10
55312051	Leitz WOW Stapling Pliers, Back Loader	10
55312062	Leitz WOW Stapling Pliers, Back Loader	10
55312064	Leitz WOW Stapling Pliers, Back Loader	10
55450033	Leitz Stapling Pliers, Top Loader	10
55480033	Leitz Stapling Pliers, Top Loader	10
55490081	Leitz Stapling Office Pliers, Back Loader	10
55510084	Leitz Heavy Duty Stapler	10
55520084	Leitz Heavy Duty Flat Clinch Stapler	10
55530084	Leitz Heavy Duty Flat Clinch Stapler	10
55560082	Leitz JUWEL Stapling Pliers, Back Loader	10
55600095	Leitz New NeXXt Metal Longarm Stapler	10
55612001	Leitz New NeXXt WOW Mini Stapler and Hole Punch Set	10
55612023	Leitz New NeXXt WOW Mini Stapler and Hole Punch Set	10
55612036	Leitz New NeXXt WOW Mini Stapler and Hole Punch Set	10
55612044	Leitz New NeXXt WOW Mini Stapler and Hole Punch Set	10
55612051	Leitz New NeXXt WOW Mini Stapler and Hole Punch Set	10
55612062	Leitz New NeXXt WOW Mini Stapler and Hole Punch Set	10
55612064	Leitz New NeXXt WOW Mini Stapler and Hole Punch Set	10
55620004	Leitz New NeXXt Style Metal Office Stapler	10
55620028	Leitz New NeXXt Style Metal Office Stapler	10
55620053	Leitz New NeXXt Style Metal Office Stapler	10
55620069	Leitz New NeXXt Style Metal Office Stapler	10
55620094	Leitz New NeXXt Style Metal Office Stapler	10
55626004	Leitz New NeXXt Style Metal Office Stapler	10
55626028	Leitz New NeXXt Style Metal Office Stapler	10
55626053	Leitz New NeXXt Style Metal Office Stapler	10
55626069	Leitz New NeXXt Style Metal Office Stapler	10
55626094	Leitz New NeXXt Style Metal Office Stapler	10
55630004	Leitz Style Stapling Pliers, Back Loader	10

55630028	Leitz Style Stapling Pliers, Back Loader	10
55630053	Leitz Style Stapling Pliers, Back Loader	10
55630069	Leitz Style Stapling Pliers, Back Loader	10
55630094	Leitz Style Stapling Pliers, Back Loader	10
55640004	Leitz Style Stapling Pliers, Back Loader	10
55640028	Leitz Style Stapling Pliers, Back Loader	10
55640053	Leitz Style Stapling Pliers, Back Loader	10
55640069	Leitz Style Stapling Pliers, Back Loader	10
55640094	Leitz Style Stapling Pliers, Back Loader	10
55646004	Leitz Style Stapling Pliers, Back Loader	10
55646028	Leitz Style Stapling Pliers, Back Loader	10
55646053	Leitz Style Stapling Pliers, Back Loader	10
55646069	Leitz Style Stapling Pliers, Back Loader	10
55646094	Leitz Style Stapling Pliers, Back Loader	10